

Appendix for Mayr et al. “Applications and Challenges of Task Mining: A Literature Review”

Appendix A: Search Strings

Database	Search String	Filter	#
IEEEExplore	((<i>"process mining"</i> OR <i>"task mining"</i>) AND (<i>log</i> OR <i>task</i> OR <i>challenge</i>))	title	235
EBSCOhost	((<i>"process mining"</i> OR <i>"task mining"</i>) AND (<i>log</i> OR <i>task</i> OR <i>challenge</i>))	rv	86
AISeL	((<i>"process mining"</i> OR <i>"task mining"</i>) AND (<i>log</i> OR <i>task</i> OR <i>challenge</i>))	rv	61
ScienceDirect	((<i>"process mining"</i> OR <i>"task mining"</i>) AND (<i>log</i> OR <i>task</i> OR <i>challenge</i>))	tak	34
ACM Digital Library	((<i>"process mining"</i> OR <i>"task mining"</i>) AND (<i>log</i> OR <i>task</i> OR <i>challenge</i>))	title	29
Web of Science	((<i>"process mining"</i> OR <i>"task mining"</i>) AND (<i>log</i> OR <i>task</i> OR <i>challenge</i>))	title	26

Appendix B: Coding of Literature Review

#	References	Dim.		Apls.			Challenges							
		Application	Challenges	Discovery	Monitoring	Optimization	Collection	Cleansing	Merging	Segmentation	Processing	Data Protection	Explainability	Organization
1	Aggarwal & Philip (2008)		•								•	•		
2	Agrawal & Srikant (2000)		•								•	•		
3	Aguirre & Rodriguez (2017)	•		•								•		•
4	Aldeen, Salleh & Razzaque (2015)		•									•		
5	Alves, Weijters & van der Aalst (2004)	•	•	•				•	•	•	•			
6	Anastassiu et al. (2016)	•	•		•	•			•	•				
7	Aone, Ramos-Santacruz & Niehaus (2000)		•		•		•					•		
8	Arnold et al. (2016)		•											•
9	Astromskis, Janes & Mairegger (2015)	•	•		•		•		•	•				
10	Atallah et al. (1999)		•								•	•		
11	Bach et al. (2015)		•										•	
12	Banerjee & Gupta (2015)		•								•			
13	Banziger, Basukoski & Chaussalet (2018)		•				•	•	•	•	•			
14	Bayomie et al. (2019)		•				•		•	•	•			

15	Bergeron (2000)		•									•		
16	Bezerrav& Wainer (2011)	•	•		•									•
17	Bobek & Nalepa (2019)	•			•									
18	Caesarita, Sarno & Sungkono (2017)	•		•	•	•								•
19	Celonis (2020)	•		•	•	•			•	•	•	•		
20	Claes & Poels (2012)		•						•	•				
21	Conforti, La Rosa & Hofstede (2016)		•					•						
22	Dakic et al. (2018)	•		•	•	•					•			
23	Datta, Sen & Zick (2016)		•										•	
24	de Koninck & de Weerd (2019)		•							•				
25	de Koninck et al. (2017)		•							•				
26	de Medeiros et al. (2005)	•	•	•	•	•	•				•			
27	Delcoucq et al (2020)		•							•				
28	Do Nascimento et al. (2013)	•	•	•			•			•	•			
29	Dumas, van der Aalst & Hofstede (2005)		•				•							
30	Dwork (2006)		•									•		
31	Eaton (2010)		•											•
32	Epure et al. (2015)	•	•	•	•		•		•	•	•			
33	Eskin et al. (2002)	•	•		•		•			•				•
34	Ferreira & Gillblad (2009)		•	•			•			•	•			
35	Freeman & Ambady (2010)		•				•							
36	Geyer-Klingenberg et al. (2018)	•		•										
37	Gerke, Claus & Mendling (2009)	•	•	•	•	•			•	•	•			
38	Goeser (2000)		•		•		•	•	•	•				
39	Goodman & Flaxman (2017)		•									•		
40	Günther & van der Aalst (2007)		•							•	•			•
41	Hall (2019)		•									•	•	
42	Helmke, Brinker & Uebel (2013)		•											•
43	Hendry (2002)		•											•
44	Hoepman (2014)		•									•		
45	Holzinger et al. (2017)		•										•	
46	Igorov, Torres & Fischmeister (2017)		•				•	•	•	•	•			
47	Imgrund, Malorny & Janiesch (2017)	•			•		•		•	•	•			
48	Jlailaty, Grigori & Belhajjame (2017)		•											
49	Kerremans, Searle, Srivastava & Iijima (2020)		•											•
50	Kim et al. (2010)	•				•								
51	Kim & Winkler (2003)		•									•		
52	Kumar, Bhattacharyya & Varshneya (2010)	•	•	•				•	•	•	•			

[illegible]

91	Samarati & Sweeney (1998b)		•									•		
92	Sani, van Zelst & van der Aalst (2017)		•					•						
93	Saylam & Sahingoz (2013)	•	•	•	•	•		•	•	•	•			
94	Schott & Wick (2005)		•											•
95	Shinyama & Gondow (2018)		•				•							
96	Shoshani (1982)		•									•		
97	Shrikumar, Greenside & Kundaje (2017)		•										•	
98	Shrikumar et al. (2016)		•										•	
99	Slack et al. (2020)		•										•	•
100	Štrumbelj, & Kononenko (2014)		•										•	
101	Taeger (2019)		•									•		
102	Tang, Chen & Jiansa (2006)	•				•								
103	Tax, Sidorova & van der Aalst (2019)		•					•						
104	van der Aalst (2012)	•		•	•	•								
105	van der Aalst (2016)	•		•	•	•	•	•	•	•	•			•
106	van der Aalst, Bichler & Heinzl (2018)		•	•										
107	van der Aalst & Weijters (2004)		•					•	•		•			
108	van der Aalst, Weijters & Maruster (2004)		•											
109	van der Aalst et al. (2012)	•	•	•	•	•			•	•	•			
110	van Dongen et al. (2005)	•	•	•	•	•	•	•	•	•	•	•		
111	van Eck, Sidorova & van der Aalst (2016)		•				•	•	•		•			
112	Verbeek & van der Aalst (2014)		•				•	•	•		•			
113	Verykios (2013)		•										•	
114	Vlaar, van den Bosch & Volberda (2007)		•											•
115	vom Brocke (2020)		•											•
116	Weber et al. (2011)		•				•	•	•	•	•			
117	Weijters, van der Aalst & de Medeiros (2006)		•								•			
118	Wen et al. (2007)		•								•			
119	Wen et al. (2010)		•								•			
120	Xiao & Tao (2006)		•									•		
121	Xu & Liu (2019)		•						•	•				
122	Zaman, Cuzzocrea & Hassani (2019)		•									•		
123	Zhu et al. (2014)	•			•									
Σ		33	110	24	27	17	30	22	31	33	40	30	15	22

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